



Frequently asked questions when you have your roof temporarily tarped...

Q: Do I need to be home for a tarp to be installed on my roof?

We prefer that you be home during the installation just in case any questions arise. However, you do not have to be home.

Q: Does Highland Construction offer any warranties for tarp installations?

Highland Construction will do everything we can to provide the best service possible. A tarp is meant to be a temporary solution until permanent repairs can QUICKLY be made. If a tarp is installed on your roof, it will be installed *without* any warranty as the installation is done in an effort to minimize additional damages. Wind, sun, heat, and other environmental issues to include the contour and penetrations of the roof affect tarps. This can cause them to rip, tear, or shred after a short period of time.

Q: How long does it take to install a tarp?

The installation time will vary depending on the size, steepness of your roof, and where on the roof the tarp needs to be placed.

Q: Do I need pictures of my roof prior to the tarp being installed?

Yes. Please take as many photos as you can prior to Highland Construction installing a tarp. We will take photos as well, but you can never have too many photos. Your insurance company may require photos of the storm related damage prior to the tarp.

Q: Will there be any additional charges for wood replacement on my roof project?

Unfortunately, we are unable to accurately predict or estimate these variables perfectly as in most cases the damaged wood is hidden by the current roof. We will promptly communicate any changes in price or scope of work due to damaged wood that needs to be replaced.

Q: What happens if it is raining on the day of the roof tarp?

Highland Construction cannot place a tarp on your roof if it is actively raining due to safety concerns. Once the rain subsides and the roof is safe to walk on, we will install the tarp on your roof.

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Q: Do I need to find a reconstruction contractor to do the repairs after the tarp is installed? Highland Construction can handle your loss from start to finish. You do not need to worry about finding another contractor. Highland Construction has a team of qualified experienced professionals to handle your roof replacement as needed.

Homeowner Signature

Date